

Tender for providing mess services on the Second floor of Dining Block at IIIT-Delhi

TENDER NO: 15/2025 dated.15.05.2025

Sr. No	Query	Reply
1	How Much GST in License Fee to be considered?	GST @18% will be applicable on the License Fee.
2	Approx. water charges for the second-floor mess to be considered.	The bill will be generated as per actual meter readings. Last year, the monthly charges ranged between avg ₹5,000 to ₹8,000.
3	Approx Monthly Electricity charges to be considered	The bill will be generated as per actual meter readings. Last year, the monthly charges ranged between avg ₹12,000 to ₹17,000.
4	Approx monthly charges for PNG/Gas Bill to be considered	The bill will be generated as per actual meter readings. Last year, the average monthly bill was approximately Rs1 Lac
5	Cleaning and Pest control services will only be required in the Kitchen Area and not in Dining area. Please confirm	Cleaning and pest control services will be carried out by the mess vendor.
6	Only Dining Area Table Cleaning is in caterer's scope. Please confirm	The kitchen, service, and dining areas' cleaning are all within the mess vendor's scope.
7	Handwash area and along with liquid hand soap etc will be IIIT scope only not vendor. kindly confirm	Yes, this falls under IIITD's scope.
8	Any special Meals to be considered?	Special meals are decided by the Mess Committee on occasions such as Holi, Diwali, etc.
9	Please share the complete list of equipment (in working condition) which will be provided by the IIIT so that we can know what all investments we have to make.	A site visit is mandatory. The list will be shared after the award of work.
10	As per the weekly menu seen at the Dining hall, in Evening snacks category, Tea is not mentioned daily. (Mon, Friday and Saturday is not there? Kindly confirm.	The mess menu is revised monthly in consultation with the mess vendor and the Mess Committee. On the mentioned days, tea is not served due to a special menu.
11	Also specify the no of pieces of eg Samosa/ Bread Pakoda	One piece per student.
12	Please specify no of pieces/approx. weight of Paneer/Chicken to be provided per student	Chicken – 2 pieces per student; Paneer – Unlimited.
13	Regarding Billing and Revenue:	
13.1	15 days Minimum guarantee is there for 600 students only. (in the form of monthly coupons). Please confirm. For balance days, Cash/online payment will be made by the students.	Yes, after the 15-day meal coupon worth ₹2,000 is exhausted, the remaining meals are paid directly to the vendor by the students.
13.2	Rate of 2000 for 15 day period is inclusive if GST or without GST?	Yes, it is inclusive of GST.
13.3	Any scope in increasing the budget for the same? What rate should consider as the existing rates seems to be low.	Rate revision may be considered after one year of service.
14	There are multiple observations from our HSE team, need clarity on the same.	
14.1	Drain system is damaged.	All maintenance issues will be addressed once the premises are vacated by the previous agency.
14.2	Fresh air ducts are not working.	Same as above.
14.3	Hoods are not working.	Same as above.
14.4	Fire safety system is malfunctioned.	Same as above.
14.5	Equipment's malfunction.	Same as above.
15	Can we please get the last 4-6 months daily meal count for all the meals?	On a preliminary/rough cut average around 750 pax meals per day may be observed.
16	What is the approximate monthly bill for Gas, water, and electricity? Can you please share bill of last 3-4 months.	Please see s.no- 2 to 4
17	Is staff accommodation available in the campus?	No, the mess vendor must arrange accommodation outside the campus.
18	Operating expenses and crockery,cutlery will be under whose scope?	IIITD will provide crockery and cutlery for 600 students.
19	What is the count of students/staff who takes meal during lean period in mess.	During break time, after mutual discussion, only one mess is being operational
20	When will be the next rate revision will be done?	After one year of service.
21	Do we have any separate menu for International students and jain students? If yes, what is the count of these students?	Only Jain food is provided.
22	Extension time for submission of tender	Extended upto 10th June 2025 at 3.00 PM